

# ras

## SUPPLY CHAIN INTEGRITY

ASSET FOCUSED • SOLUTION BASED • RELATIONSHIP LED

# PICKER ACCURACY



## TOTAL ASSURANCE WITH RAS PICKER ACCURACY

Employing trusted processes to take the unknown out of the supply chain...

Our supply chain audit teams monitor third-party deliveries by conducting concise checks to independently verify the accuracy and to ultimately reduce the rate of incomplete shipments through identifying root causes.

Statistics indicate a 30% improvement to store stock file over the duration of a year through conducting Picker Accuracy audits by using calculated

methods of ascertaining integrity of not only picker performance but 3PL and stock levels.

The RAS team conduct strategic audits on orders picked destined for store but within the distribution centre at point of marshalling. We provide real time feedback on accuracy status, error reasons, root causes and much more through our simple web based dashboard.



## THE PA PRINCIPLE

- 01** To independently audit and capture picker performance.
- 02** To improve store stock files and reduce shrinkage.
- 03** To drive improvements by cascading accountability and responsibility.



RETAIL  
INDUSTRY  
RECOGNISED



PICKER  
PERFORMANCE  
FOCUSED



RETAILER/3PL  
RELATIONSHIP  
MANAGED



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## THE PA PROVISION

- Root cause analysis, enforced accountability and responsibility with real-time performance information.
- A cyclical error-rate overview.
- Every chamber, temperature band, category and sub category audited.
- Assurance of an industry recognised programme.
- Mechanism to manage store and depot relations.

The RAS Team has always been prepared to test and trial innovations and new ways of working to deliver an ever-better service and it is this which keeps them relevant and the right partner for Waitrose.

Keith Rosser  
John Lewis Partnership

## RAS Picker Accuracy provides significant benefits:



**Powerful** insight, trends and analysis of root cause.



**Reduction** in both positive and negative shrinkage.



**Greater** ability to manage improvement.



**Independent** validity of picker accuracy and performance.



**Improves** pick slot and stock integrity.



**Eliminates** store case claims.

Secure, efficient and accurate supply chain management; **delivered.**